



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit 2141  
Examiner Le Hien Luu

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JAN 16 2003

Technology Center 2100

In Re: Musa Hanhan  
Case: P3313CIP  
Serial No.: 09/405,335  
Filed: 09/24/99  
Subject: Method and Apparatus for Data-Linking a Mobile  
Knowledge Worker to Home Communication-Center  
Infrastructure

To: The Commissioner of Patents and Trademarks  
Washington, D.C. 20231

Dear Sir;

**Response *GF***

All of the claims standing for examination are reproduced below. The claims herein amended are marked (Amended). Those claims left unchanged are marked (Unchanged).

*Sub*  
*E1*  
1. (Fourth Amendment) In a communication center having agent workstations, a system for enabling a remote agent, using a light computerized device having insufficient power to operate as a workstation of the communication center, to access and operate as an agent with full access to data and software tools of the communication center, the system comprising:

- a proxy server executing a software suite;
- a workstation at the communication center;
- a local area network (LAN) connecting the proxy server, the